

THE PERFECT HOME COMFORT SOLUTION actronair.com.au

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About This Report

We are pleased to present ActronAir's inaugural sustainability report, covering our sustainability efforts for the full 2025 financial year. This first edition marks an important step in our journey towards greater transparency and accountability in our sustainability efforts.

At ActronAir, we recognise our success is intrinsically tied to the well-being of the planet, the strength of our communities, and the trust of our stakeholders. Our commitment to Environmental, Social, and Governance (ESG) principles is at the core of how we operate, innovate, and grow.

Scope and Boundaries

This report encompasses ActronAir's operations in Australia and other regions where we operate. It covers our activities, achievements, and challenges up to the end of 2024. We have focused on the most relevant ESG topics that align with our strategic priorities and stakeholder expectations.

Reporting Standards

While we are in the early stages of our sustainability reporting journey, we have drawn inspiration from established frameworks such as the United Nations Sustainable Development Goals (SDGs) and the Global Reporting Initiative (GRI) standards. Our goal is to progressively align with these frameworks in future reports.

From July 2026, we will be required under the Corporations Act 2001 to report in line with the new Australian Sustainability Reporting Standard, AASB S2 – Climate-related Disclosures. Our first report, covering the 2026–27 year, will explain how we manage climate risks and opportunities, and will include information on our emissions.





Our Commitment

Through this report, we aim to:



Highlight Our Initiatives

Showcase the steps we are taking to enhance energy efficiency, reduce our carbon footprint, and promote sustainable product design.



Engage Our Stakeholders

Foster open and transparent communication with our stakeholders, encouraging feedback and collaboration.



Set the Foundation for Future Reporting

Establish a baseline for our sustainability performance, setting the stage for continuous improvement and future reporting.

We are dedicated to integrating sustainable practices into all aspects of our business, ensuring we minimise our impact on the environment, foster inclusive and equitable opportunities, and uphold the highest standards of ethical governance. By prioritising sustainability, we aim to create long-term value for our customers, employees, shareholders, and the broader community.

We are proud of the progress we have made so far and are committed to building on this foundation. We acknowledge that this is just the beginning, and we are excited about the journey ahead. We invite you to explore our journey and join us in our commitment to a sustainable future.

For any questions or further information about our sustainability performance and approach, please contact us at info@actronair.com.au.

Message From Our Chairman

Dear Stakeholders,

It is with great pride and a sense of responsibility I present ActronAir's inaugural sustainability report. This report marks a significant milestone in our journey towards a more sustainable and transparent future.

Since our founding, ActronAir has been dedicated to innovation and excellence in air conditioning solutions.

Our commitment to sustainability is deeply rooted in our core values and our understanding of the critical role we play in addressing the environmental and social challenges of our time.

Over the past year, we have made substantial progress in our sustainability efforts. We have focused on enhancing energy efficiency, reducing our carbon footprint, and promoting sustainable product design. These initiatives are not just about meeting regulatory requirements; they are about doing what is right for our planet and future generations.

Our journey has been guided by a clear vision to be the brand of choice for superior heating and cooling solutions to drive us forward. This report provides a comprehensive overview of our achievements, challenges, and the steps we are taking to create a positive impact.

We recognise our success is built on the dedication and hard work of our employees, the trust of our customers, and the support of our business partners. Together, we have the power to make a difference. We are committed to fostering a collaborative and inclusive environment where everyone can contribute to our sustainability goals.

As we look to the future, we are more determined than ever to ensure our actions today pave the way for a sustainable tomorrow. We will continue to innovate, to challenge ourselves, and to hold ourselves accountable to the highest standards of environmental and social responsibility.

I invite you to explore this report and to join us on our journey towards a more sustainable future. Your feedback and support are invaluable as we strive to make a lasting positive impact.

Thank you for your continued trust and partnership

Sincerely,

Robert Mundy
Chairman, ActronAir



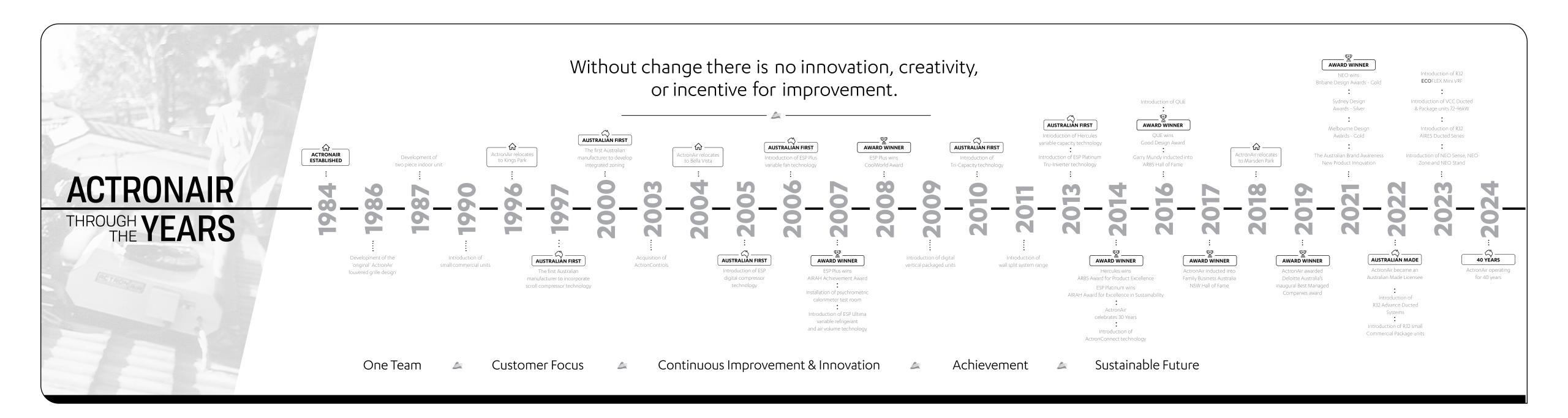




About Us

Pioneering Australian Excellence:

Founded in 1984 by Garry Mundy, ActronAir has been a proud symbol of Australian innovation and craftsmanship in HVAC solutions. Built on core values like family, teamwork, and a commitment to outstanding customer service, we design, and manufacture air conditioning systems created by Australians, for Australians—perfectly suited to our unique climate and needs. Each unit is a testament to our commitment to quality and innovation, designed and manufactured right here on Australian soil.



A Legacy of Trust:

Over the years, ActronAir, a proud Australian-owned and family-operated business, has become a trusted name for thousands of Australians. Our reputation is built on a foundation of reliability, performance, and exceptional customer service. We are more than just a brand; we are a trusted partner in comfort, dedicated to delivering solutions that exceed expectations.

Innovation at the Heart

At ActronAir, innovation is more than a buzzword; it is not only one of our organisational values but the core of our existence. We seek to push the boundaries of technology to bring you the most advanced, energy-efficient, and user-friendly air conditioning systems. Our pursuit of excellence ensures we remain at the forefront of the industry, setting new standards and redefining comfort.

Tailored to Perfection

We understand that every space is unique, and so are its cooling and heating needs. That's why we offer a diverse range of air conditioning solutions designed to meet the specific requirements of different environments. Whether it's a cozy home or a sprawling commercial space, our tailored solutions ensure optimal comfort and efficiency, perfectly aligned with your needs.

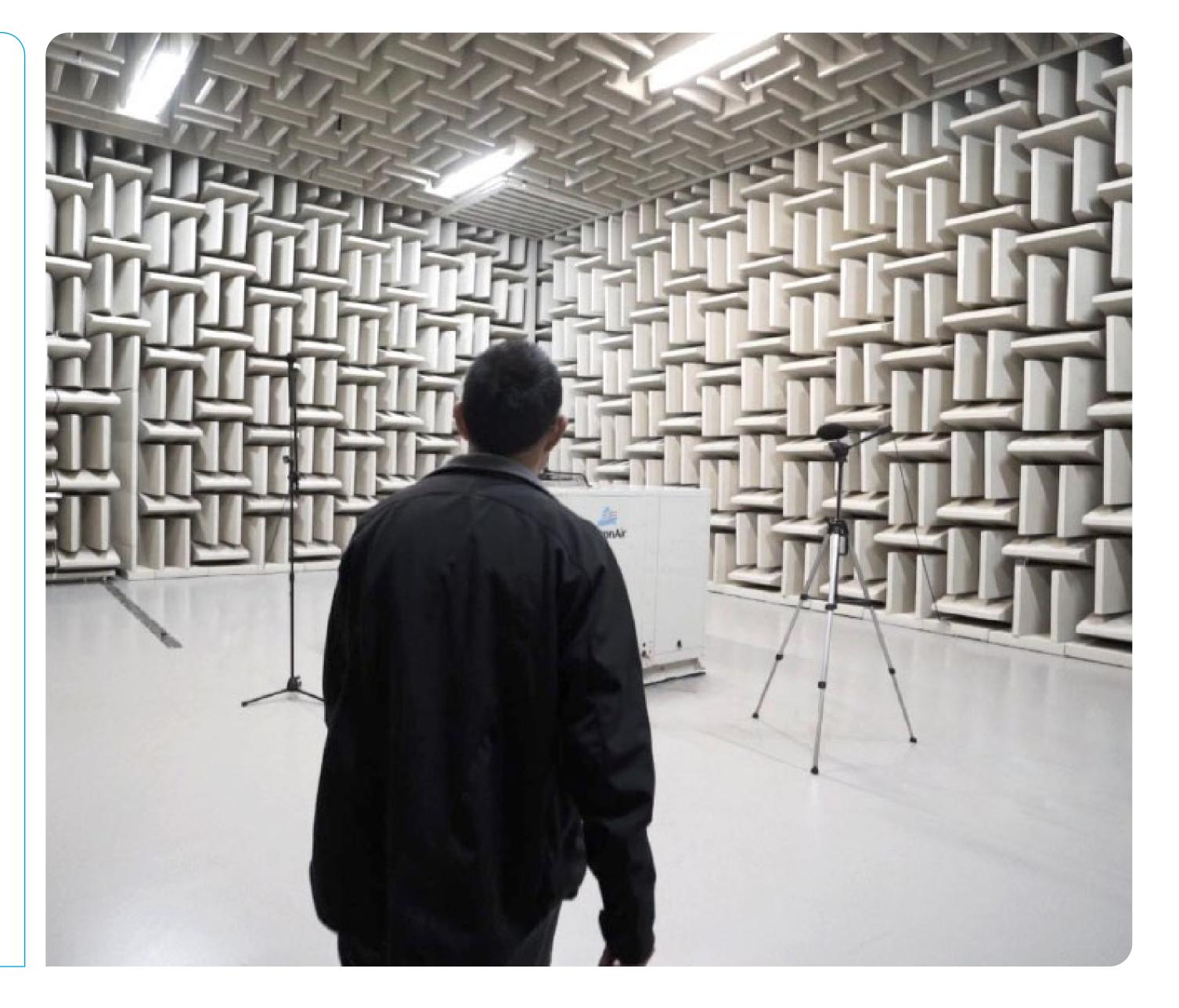
Quality Assured

At ActronAir, we are dedicated to maintaining the highest level of quality in all aspects of our work. Our Quality Management System is built on a commitment to continuous improvement and delivering top-notch quality Air conditioning systems and services to meet our customers' needs. Achieving ISO 9001 accreditation is a reflection of this dedication, as it ensures we follow internationally recognised standards guaranteeing the quality of everything we do from product design to customer support.

By maintaining our ISO 9001:2015 certification, we demonstrate our commitment to not only meeting, but exceeding, the expectations of our customers. This accreditation supports our ongoing focus on refining processes, enhancing customer satisfaction, and promoting a culture of accountability across the business. It's just one of the ways we strive to deliver the best, every time.

Commitment to Sustainability

ActronAir is committed to sustainability and environmental responsibility. We integrate eco-friendly practices in our manufacturing processes and product designs, striving to reduce our carbon footprint and promote a greener future. Our dedication to sustainability is reflected in every aspect of our operations, from the materials we use to the technologies we develop.





Environmental Initiatives

Part 1: Energy Efficiency & Sustainable Product Design:

As an Australian-owned and operated company, we are dedicated to designing air conditioning products specifically tailored for the Australian climate.

This focus allows us to optimise our products for local environmental conditions, ensuring maximum efficiency and performance.



Commitment to Sustainability and Energy Efficiency

In our ongoing commitment to sustainability and energy efficiency, we have introduced advanced air conditioning models that significantly outperform their predecessors in terms of energy consumption, reliability, and overall performance. These improvements are underpinned by the inclusion of technologies such as inverter-driven compressors, electronically commutated (EC) outdoor and indoor fans, lower GWP refrigerants such as R32 and overall system design.

Hot Water Reclaim Technology

Selected commercial air conditioning units feature an innovative hot water reclaim system, which efficiently recycles excess heat that would typically go to waste and transforms it into a valuable resource. This innovative design allows for the heating of 500 litres of water from 25°C to 55°C. By repurposing waste heat, this technology significantly reduces overall energy consumption, making it an ideal addition for environmentally conscious commercial operations. The hot water reclaim system not only enhances energy efficiency but also provides a sustainable solution for businesses looking to reduce their environmental impact.

Sustainability Benefits:



Energy Efficiency

By capturing waste heat during the cooling process we are able to provide hot water more efficiently than conventional hot water heaters. This efficiency translates to significant energy savings and reduced operational costs.



Reduced Carbon Footprint

By recycling waste heat, the system minimises energy waste and lowers greenhouse gas emissions.



Long-Term Durability

The advanced engineering of the hot water reclaim system ensures long-term reliability and minimal maintenance, supporting sustainable practices.

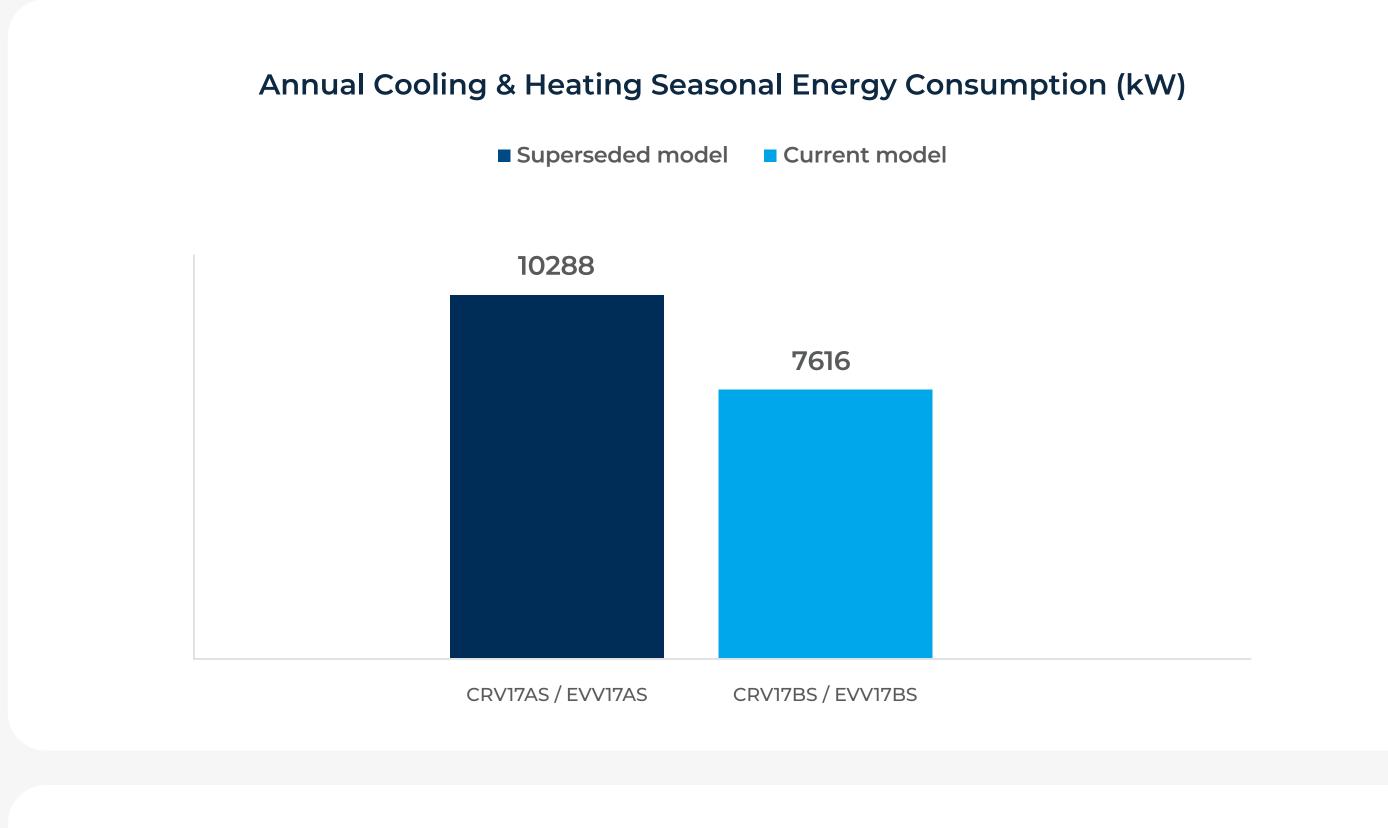
Examples of Advancements

To illustrate these advancements, we have provided two examples showcasing the improvements made in products used in both residential and commercial applications. These examples highlight the tangible benefits of our commitment to energy efficiency and sustainable product design.

Example 1:

Residential Product – ActronAir Advance Series

This example showcases a split ducted system, approximately 17kW in capacity, featuring an advanced inverter-driven compressor, EC fans, and the use of low global warming potential (GWP) refrigerant R32. This combination has led to a significant reduction in household energy consumption while maintaining superior climate control.



Annual energy saving of

2,672 kWh (25.97%)

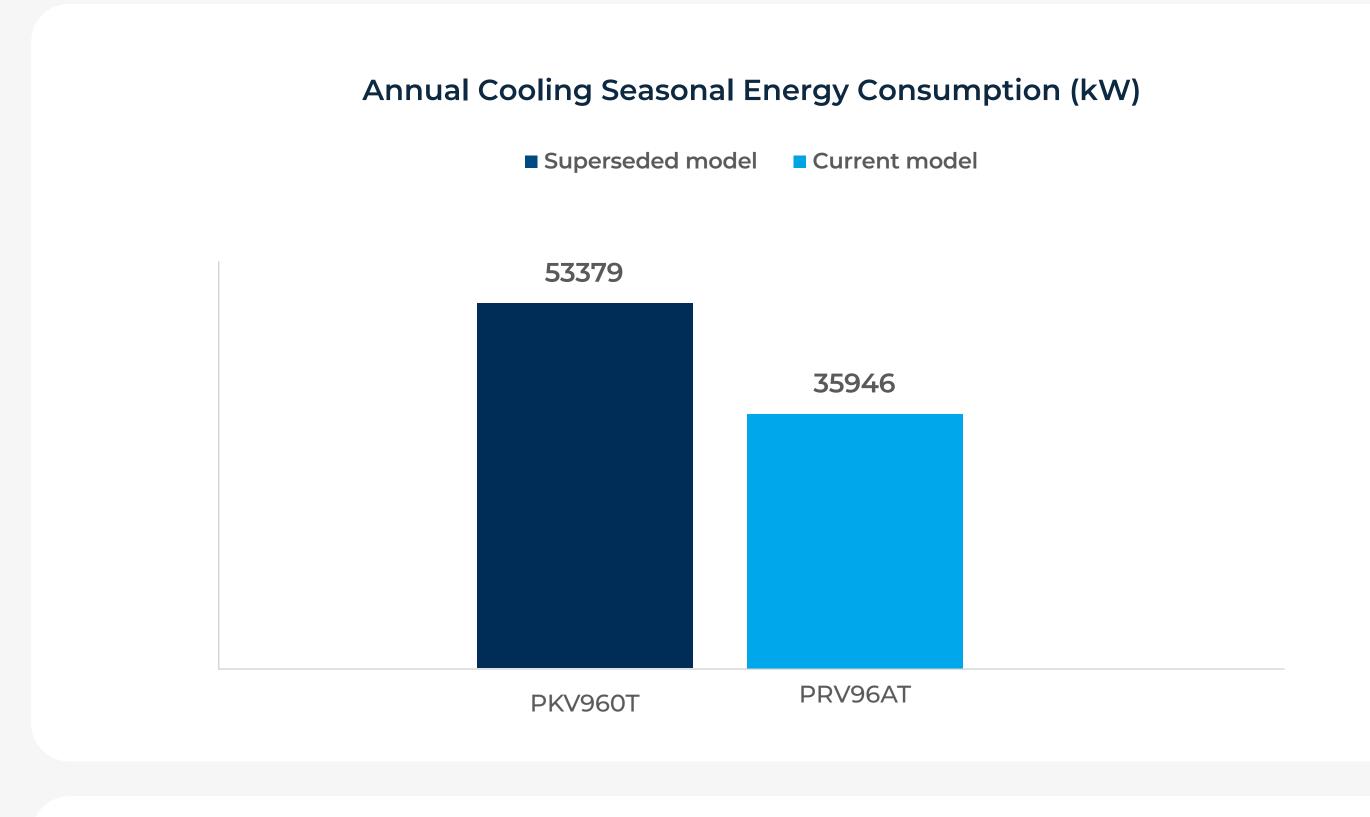
compared to predecessor

Annual CO2 emission reduction of

2.19 tonnes of CO₂ emissions

Source: Department of Climate Change, Energy, the Environment and Water (DCCEEW), National Greenhouse Accounts Factors, 2023.

- The SEER Calculator used for this evaluation is developed and maintained by EnergyRating.gov.au, the official platform for energy rating assessments in Australia, ensuring compliance with the Minimum Energy Performance Standards (MEPS) and other relevant regulatory frameworks.
- The calculator provides a comprehensive assessment by accounting for Cooling Seasonal Energy Consumption (CCSE), Heating Seasonal Energy Consumption (CHSE), and Total Inactive Energy (CIAE + HIAE), offering a precise estimate of annual energy usage.



Annual energy saving of

17,433 kWh (32.6%)

compared to predecessor

Annual CO2 emission reduction of

14.47 tonnes of CO₂ emissions

Source: Department of Climate Change, Energy, the Environment and Water (DCCEEW), National Greenhouse Accounts Factors, 2023.

- The SEER Calculator used for this evaluation is developed and maintained by EnergyRating.gov.au, the official platform for energy rating assessments in Australia, ensuring compliance with the Minimum Energy Performance Standards (MEPS) and other relevant regulatory frameworks.
- The calculator provides a comprehensive assessment by accounting for Cooling Seasonal Energy Consumption (CCSE), and Total Inactive Energy (CIAE + HIAE), offering a precise estimate of annual energy usage.

Example 2:

Commercial Product – Variable Capacity Commercial

This example showcases an air-cooled packaged ducted system approximately 96kW in capacity, operating on the low GWP refrigerant R32.

The system incorporates high-efficiency EC fans and a variable-speed compressor, ensuring large-scale efficiency gains, reduced operational costs, and enhanced reliability for business environments.

These improvements align with our sustainability goals and demonstrate our commitment to providing solutions that promote energy conservation and long-term cost savings. As we continue to innovate, we remain focused on delivering products that not only meet but exceed industry standards for efficiency and sustainability. We look to shape the future of air conditioning, providing our customers with environmentally responsible, high-performing climate control solutions.



Future Initiatives

Looking ahead, we are committed to continuous improvement and innovation in our product offerings. Our Research and Development (R&D) team is actively exploring new technologies and materials that can further enhance the energy efficiency and environmental performance of our air conditioning systems. We are also engaging with industry partners and stakeholders to promote best practices and drive positive change across the sector.

By prioritising sustainability and energy efficiency in our product design and operations, we are making a meaningful contribution to a greener future. Our efforts reflect our dedication to environmental stewardship and our commitment to delivering high-quality, sustainable solutions for our customers.

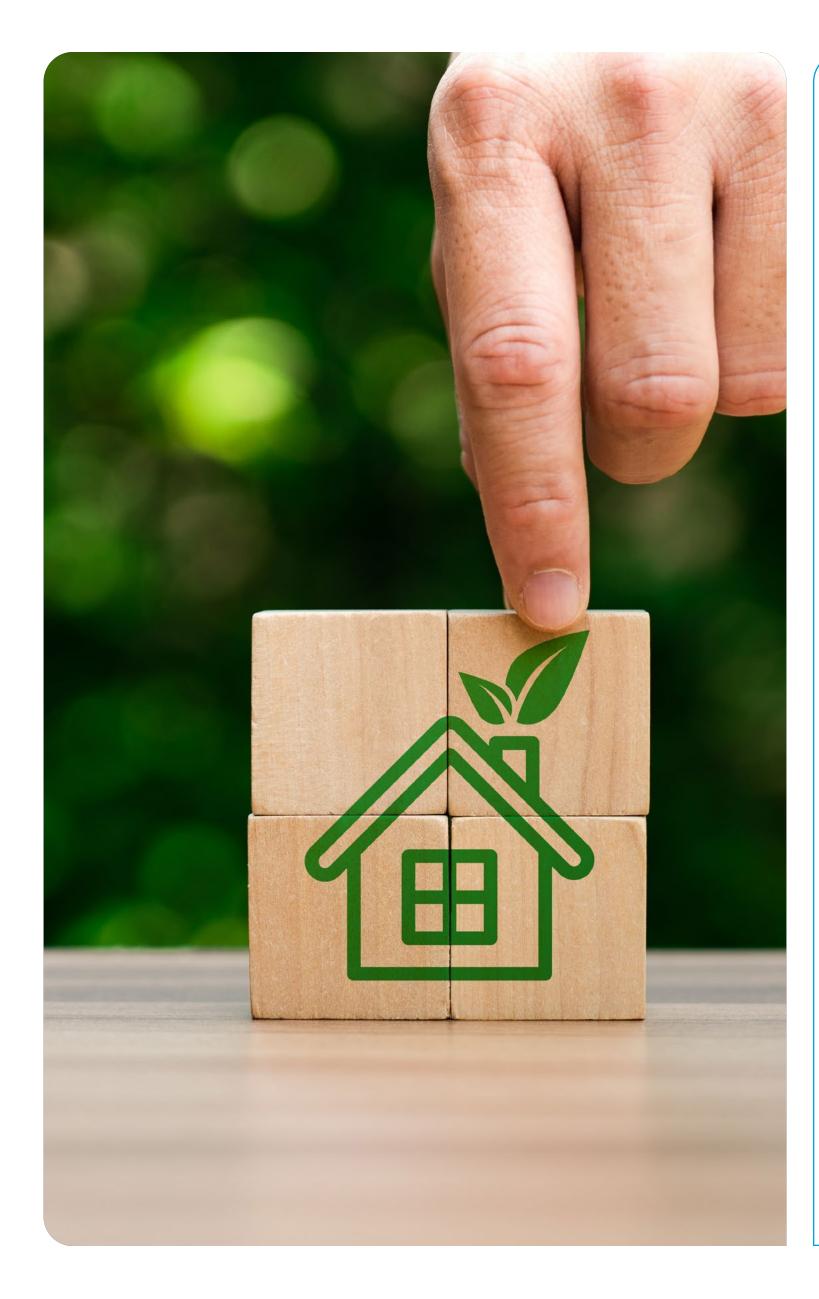
Part 2: Refrigerant Use

At ActronAir, our commitment to sustainability drives us to continually innovate and improve the environmental impact of our products. A key focus area is the transition to low Global Warming Potential (GWP) refrigerants, ensuring our air conditioning systems are both efficient and eco-friendly.

Current Practices and Future Goals

We currently utilise a blend of R410A and R32 refrigerants in our products. Recognising the environmental benefits, we are progressively shifting towards R32, which boasts a lower GWP and enhanced energy efficiency compared to R410A. This transition not only reduces our carbon footprint but also helps our customers save on energy costs, aligning with our sustainability goals by promoting energy conservation and reducing greenhouse gas emissions.





Sustainability Benefits of R32

Benefits include:



Lower GWP

R32 has a GWP of 675, significantly lower than R410A's GWP of 2088.
This reduction helps mitigate the refrigerant's impact on global warming.



Compliance with Regulations

R32 aligns with international environmental regulations, supporting global sustainability initiatives such as the Kigali Amendment.



Energy Efficiency

R32 provides excellent energy efficiency, enhanced cooling performance, and lower power consumption, making it an ideal refrigerant choice for environmentally conscious air conditioning systems.

Looking ahead, we are exploring the potential of natural refrigerants, particularly R290 (propane). With an even lower GWP than R32, R290 represents a promising step towards greener solutions. However, its adoption comes with challenges, primarily due to its lower flammability limit (LFL), which requires careful handling and specific safety measures. By investing in the safe use of R290, we are paving the way for more sustainable refrigerant options that significantly lower our environmental impact.

Future Initiatives and Research

As part of our commitment to continuous improvement, we are actively researching and developing new refrigerant technologies that offer even greater environmental benefits. Our R&D team is exploring the potential of other natural refrigerants and advanced synthetic options that combine low GWP with high energy efficiency and safety.

Collaborative Efforts and Industry Leadership

We are also collaborating with industry partners, regulatory bodies, and academic institutions to drive innovation and establish best practices for refrigerant use. By participating in industry forums and contributing to the development of new standards, we aim to lead the way in promoting sustainable refrigerant solutions.

Customer Education and Support

Educating our customers about the benefits and safe use of low GWP refrigerants is a key part of our sustainability strategy. We provide comprehensive training and support to ensure our products are installed and maintained safely and effectively. By empowering our customers with knowledge, we help them make informed decisions that contribute to a more sustainable future.

At ActronAir, our commitment to sustainability is reflected in every aspect of our operations, from product design to customer support. By prioritising the use of low GWP refrigerants and exploring innovative solutions, we are making significant strides towards reducing our environmental impact. Our efforts not only benefit the planet but also provide tangible advantages for our customers, including lower energy costs and enhanced system performance. Together, we can create a greener, more sustainable future.





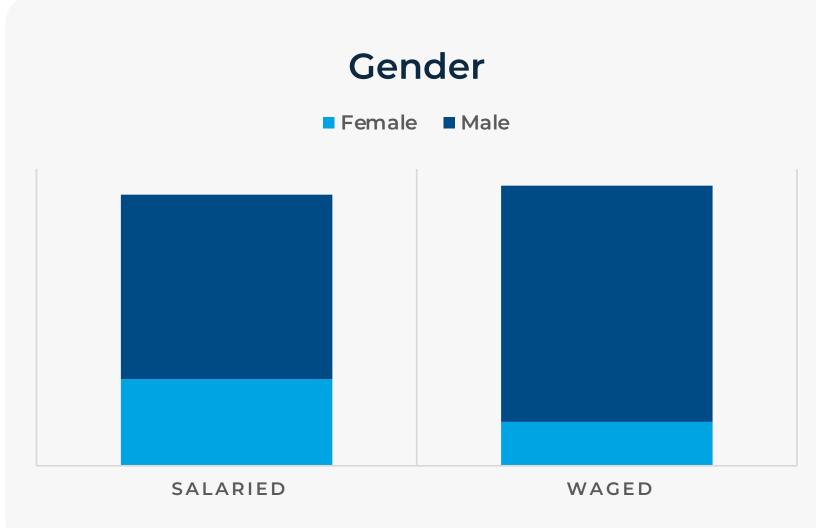
Social Initiatives

Employee Well-being and Ethical Treatment

At ActronAir, we are dedicated to fostering a culture of continuous professional development and ethical treatment for all our staff. We believe investing in our employees' growth and well-being is crucial for both individual and organisational success. Our approach to professional development is comprehensive and multifaceted. We encourage every employee to pursue new skills and competencies aligned with their career goals and the company's strategic needs.

Our comprehensive learning opportunities include on-the-job training, participation in committees and cross-functional project teams, e-learning modules, workshops and webinars, and access to external courses. These diverse options allow employees to tailor their professional development to their unique career aspirations, ensuring we stay at the forefront of industry trends and technologies. By providing these opportunities, we not only enhance our employees' skill sets but also foster a culture of continuous learning and innovation.





Recognising and rewarding outstanding performance is a cornerstone of our culture. Our recognition programs are designed to celebrate achievements, milestones, and contributions at all levels, fostering a culture of excellence and boosting morale. By acknowledging employee accomplishments, we motivate our team to strive for their best. Our recognition programs include formal awards, public acknowledgments, and various incentives highlighting the value of our employees' contributions. This approach not only boosts morale but also encourages a high-performance culture where employees feel valued and motivated to excel.

We prioritise the well-being of our employees, understanding the importance of balancing professional and personal life. Our initiatives include a group of trained and accredited Mental Health First Aiders, an expert Safety team supporting a proactive and pre-emptive approach to safety, and monthly meetings of our Production Safety Committee and National Safety Group to assess and address safety risks and issues. These measures ensure our employees have access to the support they need to maintain their mental and physical health.

To help employees manage their responsibilities, we offer various support mechanisms, including accessible offices at all our sites around Australia, flexible working arrangements such as flexible start and finish times, part-time opportunities and hybrid work models. Additionally, we provide an Employee Assistance Program through Converge International, offering all staff a free and confidential service covering a range of support topics, available 24/7. These initiatives demonstrate our commitment to creating a supportive and inclusive work environment where employees can thrive.



Community Engagement and Social Responsibility

ActronAir is committed to giving back to the community through charitable contributions and local partnerships. Our dedication to community engagement is reflected in our support for various charities and initiatives, which not only provide financial assistance but also encourage active participation from our employees, fostering a culture of giving and solidarity. One of our key partnerships is with the Women's Resilience Centre, a program dedicated to supporting women who have experienced domestic abuse and trauma, helping them transition from violence and trauma to rebuilding their lives. By providing a safe and supportive environment, the Women's Resilience Centre plays a crucial role in empowering women to regain control of their lives and move forward with confidence. Our involvement includes financial support, volunteer efforts, and awareness campaigns highlighting the importance of supporting survivors of domestic abuse.

We also support Eagle RAPS, an organisation founded in 1997 in response to a troubling increase in youth suicide in Blacktown, NSW. Eagle RAPS provides a nurturing environment for young people, encouraging personal growth and helping them achieve their goals and aspirations. By bringing young people together in a community setting, Eagle RAPS fosters a stronger, more supportive network in which they can work, live, and study. Our support for Eagle RAPS includes funding for programs, volunteer involvement, and collaborative initiatives aimed at enhancing the well-being of young people in the community.

During Christmas 2024, ActronAir donated air conditioners to the Hills Wildlife Sanctuary.

This contribution enhanced their facilities and supported their mission to protect and care for wildlife.

Additionally, we have donated to various charities chosen by our employees, including the Cancer Council.

Throughout the year, we raised funds through initiatives such as Jersey Day, R U OK Day, and the Biggest

Morning Tea, demonstrating our commitment to supporting causes that matter to our employees and the broader community. These fundraising efforts not only provide financial support to important causes but also foster a sense of community and shared purpose among our employees.

Our commitment to community support extends to Ronald McDonald House, where we contributed \$70,000 worth of air conditioning to their latest extension at Westmead. This donation helps provide a comfortable environment for families in need during challenging times, ensuring they have a supportive place to stay while their children receive medical care. Our involvement with Ronald McDonald House includes ongoing support through donations, volunteer efforts, and participation in fundraising events.

ActronAir also invests in community partnerships through sports sponsorships. We are a major partner of the Parramatta Eels NRL Club as a sleeve sponsor and we have a proud history of supporting grassroot sports, being the principal jersey sponsor of the Hills Bulls Rugby League. These partnerships promote health, teamwork, and social inclusion within the community, encouraging people of all ages to engage in active and healthy lifestyles. We have previously sponsored professional race car driver Mark Winterbottom, the Brisbane Roar A-League team, UFC fighter Rob Whittaker, Team 18 in the Supercars Championship, Tickford Racing Supercars, and the Perth Wildcats NBL team. By continuing this tradition, we aim to foster strong community connections and encourage active, healthy lifestyles for people of all ages.









Supporting charities and community initiatives not only benefits those directly involved but also strengthens our broader society. Our commitment to making a difference remains a core part of our values, and we look forward to continuing these meaningful partnerships in the future. By engaging with charities, we provide financial assistance and encourage our employees to participate in fundraising events, volunteer work, and awareness campaigns. This hands-on involvement strengthens our company culture and positively impacts the lives of those in need.

In conclusion, ActronAir's community engagement efforts are a testament to our dedication to making a positive impact. Through our charitable contributions, local partnerships, and employee involvement, we strive to create a better, more inclusive society. Our ongoing commitment to these initiatives reflects our core values and our belief in the power of community.



Governance Initiatives

Ethical Procurement and Supply Chain Management

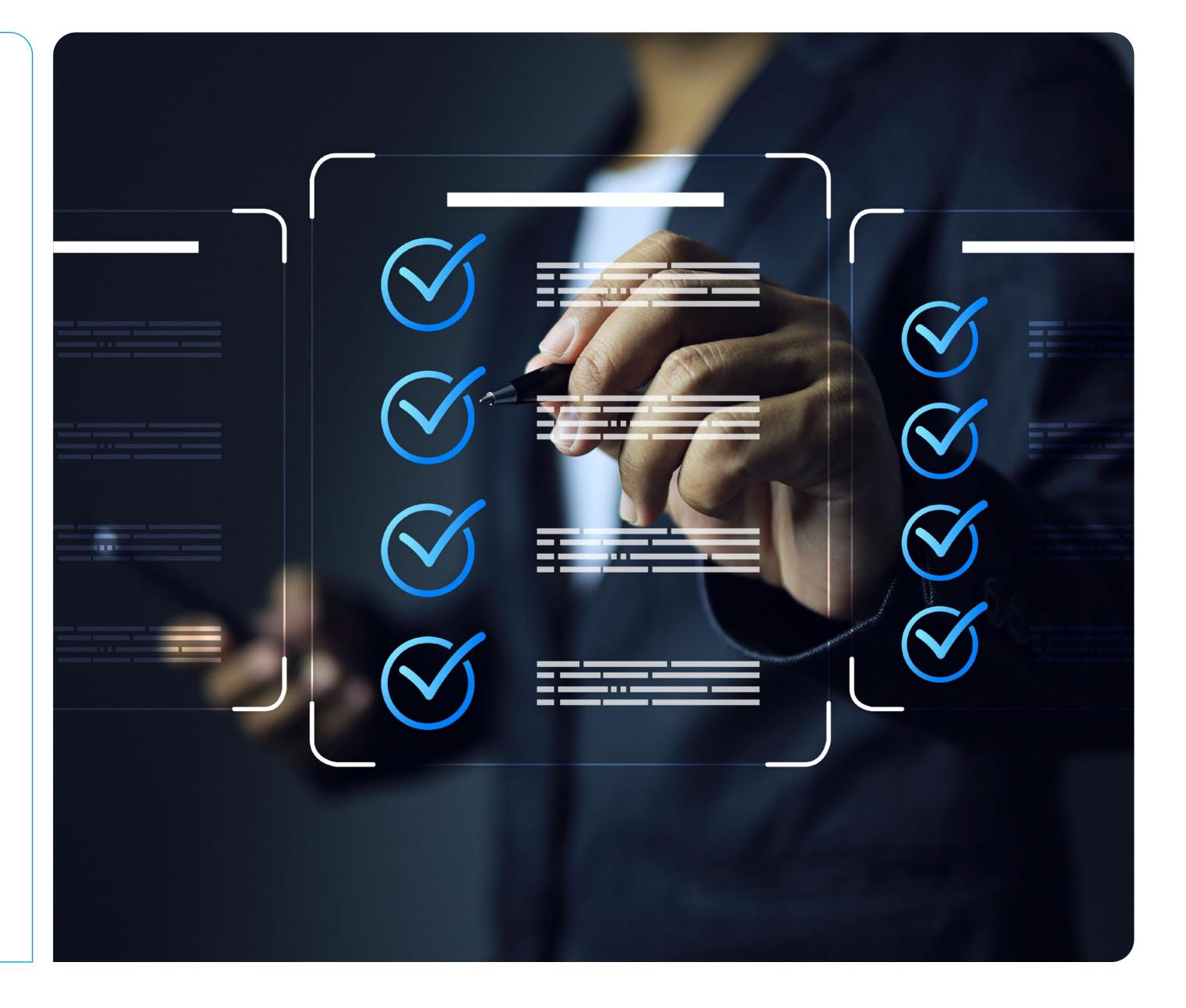
At ActronAir, we are committed to ethical procurement and responsible sourcing practices.

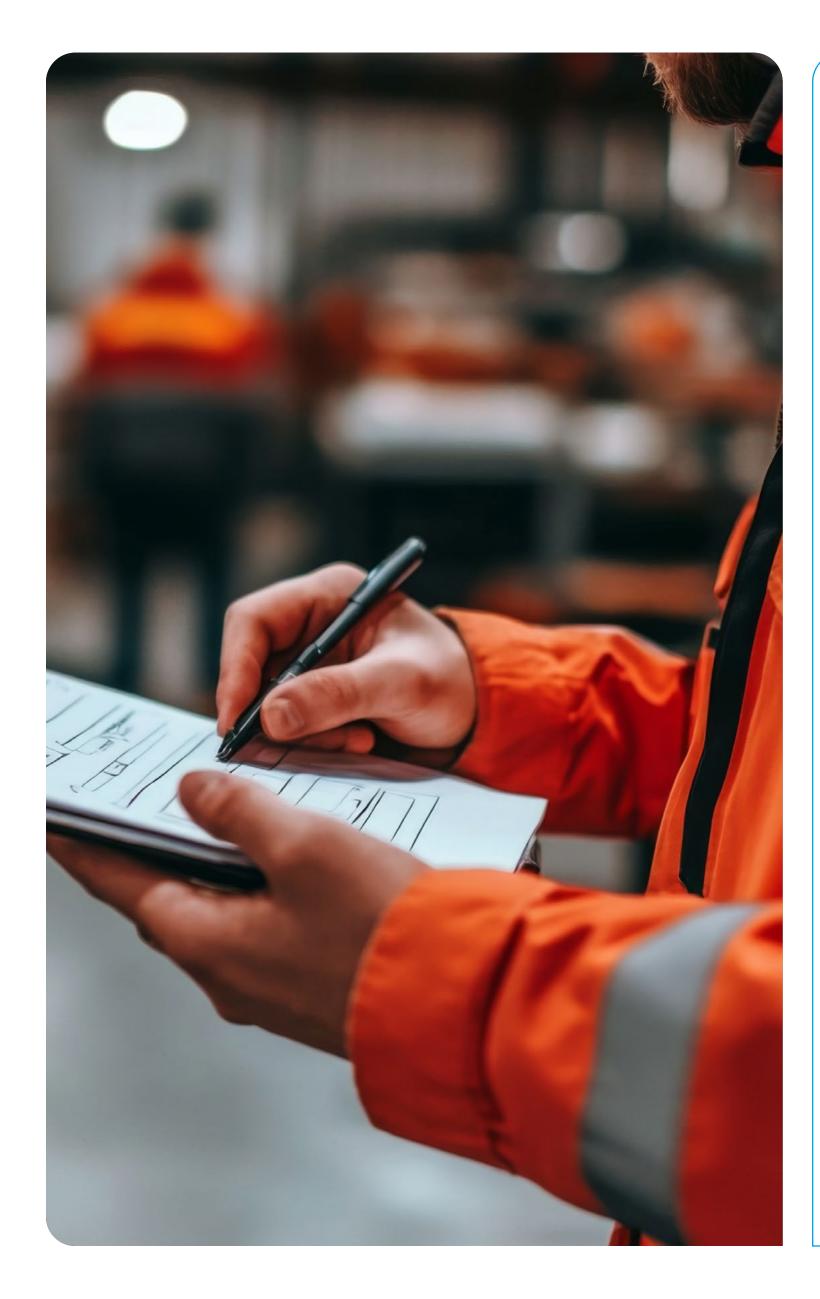
Our supplier evaluation process is a cornerstone of our commitment to sustainability and quality assurance, ensuring our materials are procured in a manner that adheres to the highest standards of environmental and social responsibility.

Supplier Evaluation and Monitoring

To maintain our approved supplier list, we conduct new and periodic assessments of our suppliers and sub-contractors. This process begins with the distribution of a comprehensive supplier evaluation questionnaire, which gathers detailed information about the supplier's operations, quality management systems, standards and certifications, and health and safety practices. The questionnaire covers various aspects, including supplier information, contracts management systems, quality management systems, standards and certifications, and health and safety protocols.

Our supplier evaluation questionnaire is designed to ensure our suppliers meet specific criteria and align with our sustainability goals. The questionnaire includes sections on the supplier's quality management system, such as the presence of a quality manual, internal and external audit programs, and staff training programs. We assess whether suppliers have a controlled list of approved suppliers, clearly defined order quality requirements, and documented procedures for inspection and testing. Additionally, we evaluate the supplier's use of statistical process control techniques, control of monitoring and measuring devices, and procedures for design and development processes.





Quality Assurance and Compliance

We place a strong emphasis on our supplier evaluation process, reviewing our supplier's quality management systems, including procedures for handling and storage of products, control of customer property, and configuration control systems.

Our commitment to quality assurance extends to the inspection process, where we require suppliers to have documented procedures for the inspection and testing of products or processes provided. This includes in-process inspections, acceptance/rejection criteria, and the use of process cards for monitoring product inspection and test activities at each stage. We also ensure suppliers use QA stamps and control them appropriately. By maintaining rigorous quality assurance standards, we ensure our suppliers consistently deliver high-quality products that meet our specifications and requirements.

Health and Safety Standards

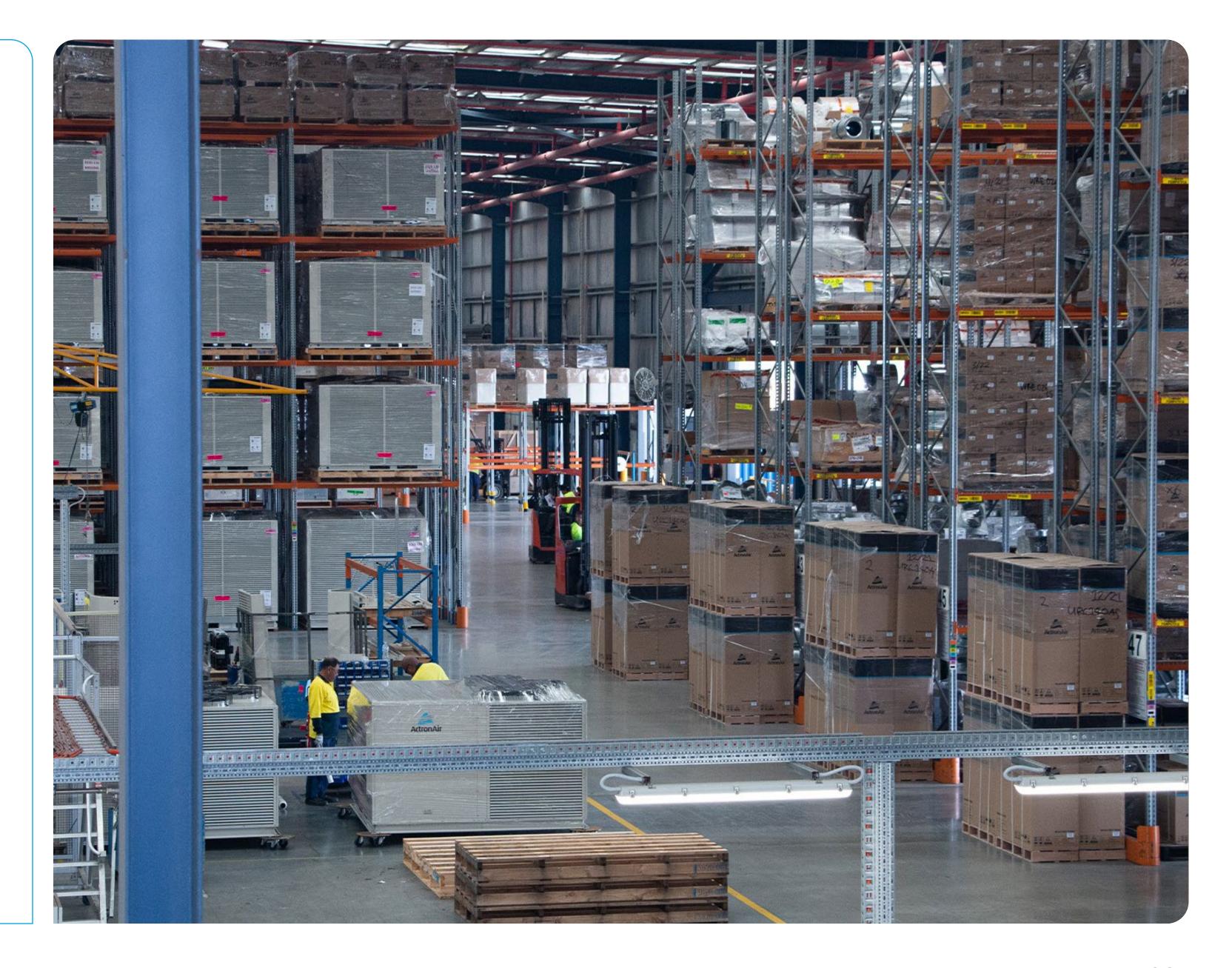
Health and safety are paramount in our supplier evaluation process. We assess whether suppliers have accredited health and safety programs, such as ISO 18001, WSMP, and ASNZ 4801 certifications. The questionnaire also covers the supplier's health and safety policies, site safety training, emergency readiness procedures, and accident investigation protocols. We ensure suppliers have certified first aiders on site, provide manual handling training, and have not received any cautions or prosecutions from enforcement authorities.

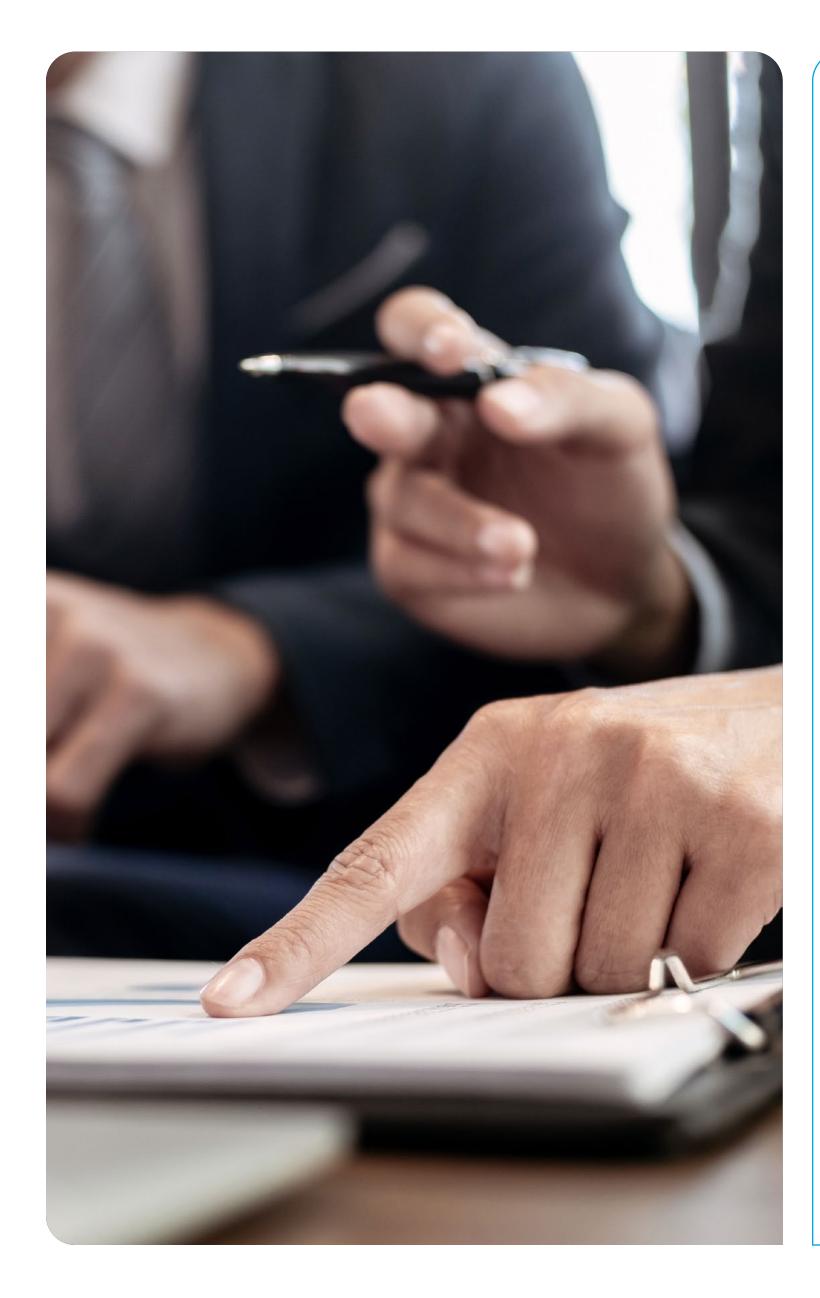
Our evaluation process includes a review of the supplier's site security measures, such as site guarding, visitor screening, fire protection, and restricted areas. By ensuring our suppliers maintain high health and safety standards, we protect the well-being of workers and minimise risks associated with our supply chain operations.

Sustainability and Ethical Practices

We evaluate suppliers based on their environmental practices, fair labour practices, and ethical treatment of workers. Suppliers are required to provide information on their sustainability initiatives, including the use of sustainable materials, reduction of environmental impact, and adherence to ethical sourcing guidelines. We also assess the supplier's counterfeit avoidance procedures, particularly for suppliers of electronic components.

Our supplier evaluation process includes a review of the supplier's certifications and standards, such as ISO 9001:2008, and government and customer approvals. By ensuring our suppliers adhere to recognised standards and certifications, we maintain the integrity and reliability of our supply chain.





Continuous Improvement and Collaboration

We believe in continuous improvement and collaboration with our suppliers. Our supplier evaluation process includes regular audits and assessments, collaboration with suppliers to enhance sustainability and ethical standards, and transparent reporting on supplier performance. By maintaining rigorous standards and fostering long-term partnerships, we ensure our procurement processes align with our values and contribute to our overall sustainability goals.

We work closely with our suppliers to identify opportunities for improvement and implement best practices. This collaborative approach fosters innovation and drives progress towards more sustainable and ethical supply chain practices. By sharing knowledge and resources, we help our suppliers enhance their capabilities and achieve higher standards of performance.

Transparency and Accountability

Transparency and accountability are integral to our procurement and supply chain management practices. We ensure our decision-making processes are clear and that we comply with all relevant regulations. We strive to maintain transparency in our operations by providing regular updates on our sustainability initiatives, engaging with stakeholders to share our progress and challenges, and ensuring open communication channels for feedback and inquiries.

Our commitment to transparency is reflected in our comprehensive reporting practices, which include publishing annual sustainability reports, sharing updates on our website and social media, and highlighting key achievements and challenges in our communications. We have established mechanisms to ensure accountability within our organisation, including regular internal audits and reviews, clear reporting structures and responsibilities, and performance metrics to track progress and identify areas for improvement. These measures ensure we remain accountable to our stakeholders and continuously improve our practices.

Cyber Security and Customer Data Protection

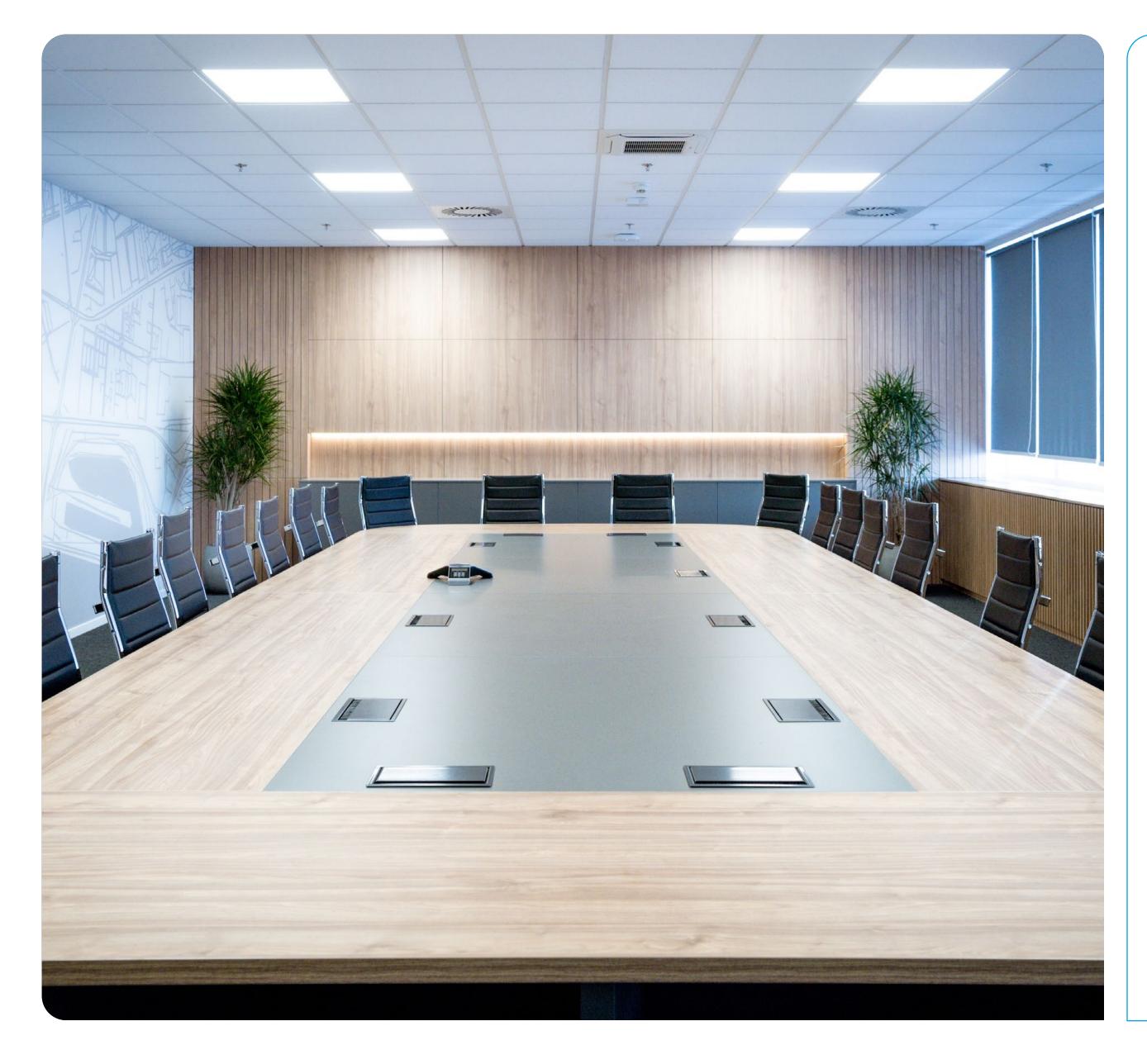
At ActronAir, cyber security is a core priority and a fundamental part of how we protect our business, systems, and customers. We take a proactive, risk-based approach guided by internationally recognised standards, including ISO/IEC 27001 and the NIST Cybersecurity Framework. Our security posture includes advanced threat detection, multi-factor authentication, encryption of sensitive data, and continuous monitoring of our digital environment.

We apply strict access controls and robust privacy safeguards to ensure customer data remains secure and confidential at all times. Our employees receive regular cyber awareness training, and we collaborate with trusted security partners to review and strengthen our defences. We are committed to maintaining the highest standards in cyber security — protecting not just our systems but the trust our customers place in us.

Regulatory Compliance

We adhere to all relevant laws and regulations, ensuring our operations are compliant with industry standards. This includes staying up to date with changes in regulations, implementing best practices to meet compliance requirements, and training employees on regulatory standards and expectations. Our commitment to compliance is integral to our governance strategy, ensuring that we operate with integrity and uphold the highest standards of ethical conduct.





Stakeholder Engagement and Communication

Engaging with our stakeholders is a key aspect of our governance strategy. We prioritise open communication and collaboration to address sustainability issues and improve our practices. We actively engage with our stakeholders, including customers, employees, and suppliers, through regular meetings and consultations, surveys and feedback mechanisms, and collaborative projects and initiatives. By fostering open dialogue, we ensure we understand and address the concerns and expectations of our stakeholders.

We provide various channels for stakeholders to share their feedback, including online feedback forms, dedicated contact points for inquiries and concerns, and regular stakeholder forums and discussions.

This approach ensures that we remain responsive to stakeholder needs and continuously improve our practices based on their input.

We are committed to transparently communicating our sustainability efforts to stakeholders. This includes publishing annual sustainability reports, sharing updates on our website and social media, and highlighting key achievements and challenges in our communications. By maintaining open and transparent communication, we build trust with our stakeholders and demonstrate our commitment to sustainability and ethical governance.



Conclusion

As we conclude this report, we reflect on ActronAir's comprehensive approach to environmental, social, and governance (ESG) initiatives. Our commitment to ethical procurement and supply chain management ensures we source materials responsibly and maintain high standards of quality and safety. Through our social initiatives, we prioritise the well-being and professional development of our employees, while actively engaging with and supporting our local communities. Our governance practices emphasize transparency, accountability, and compliance, ensuring that we operate with integrity and uphold the highest ethical standards.

Looking to the future, ActronAir is filled with optimism and ambition. We are not just setting goals; we are laying the foundation for a sustainable and prosperous future. Our goal is to create a world where businesses thrive in harmony with the environment, where communities are empowered, and where innovation drives positive change. We are excited about the possibilities that lie ahead and are committed to turning our vision into reality.

Our journey towards sustainability is a collective effort, and we invite all our stakeholders to join us in this transformative endeavour. By working together, we can achieve remarkable milestones and set new benchmarks for sustainability in our industry. We believe every action, no matter how small, contributes to a larger impact. With your support, we can amplify our efforts and create a ripple effect extending far beyond our immediate reach.

We call upon our business partners, stakeholders, and the broader community to embrace this journey with us. Your support and collaboration are crucial in helping us achieve our ambitious goals. By aligning with ActronAir's sustainability initiatives, you are not only contributing to a greener planet but also investing in a future where businesses operate with purpose and responsibility.

Imagine a future where our operations are powered entirely by renewable energy, where our supply chain is a model of ethical and sustainable practices, and where our stakeholders and communities flourish because of our contributions.

This is the future we envision, and we are committed to making it a reality. Together, we can drive innovation, inspire change, and leave a lasting legacy for generations to come.

At ActronAir, we are inspired by the potential for positive change. We are driven by the belief that sustainable practices are not just a necessity but an opportunity to redefine the way we do business. Our commitment to continuous improvement ensures we are always striving to do better, to be better. We are excited about the journey ahead and the impact we can make together.

Join us in this exciting journey towards a sustainable future. Let us work hand in hand to create a world where businesses, communities, and the environment thrive together.

Your partnership and support are invaluable as we navigate this path of innovation and sustainability. Together, we can achieve extraordinary things and build a future we can all be proud of.

